



Erjon Curraj, PhD Candidate

Research Fellow– Information and Communication Technology and Social Innovation

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Educated to a postgraduate level in Information Technology and Telecommunication, Mr Curraj is currently pursuing his doctoral studies in Management, Innovation and Entrepreneurship, with a particular research focus on exploring innovative approaches for the integration of business intelligence and knowledge management techniques in the private sector in Albania so as to ensure quality of service, efficiency in decision-making and management as well as return on investment. Mr Curraj has extensive work experience in the provision of innovative solutions for the business sector (Director of ICT, Megatek Sh.A) and education system (Director of ICT at UET) and he intends to further enhance his professional development and research expertise in ICT, social innovation and entrepreneurship.

His areas of expertise include: (i) management of information systems including: application design and development; implementation, integration and customizations; delivery, support and training; problem analysis, evaluation and solution development; (ii) business analysis and problem-solving in the following areas: wholesale, retail, warehouse; supply, marketing, management and education; (iv) computer hardware including: desktop/network servers and their integration with MIS; and software development, including tools, theories, methodologies, and standards; (v) databases (SQL, MySQL, Oracle), operating systems and database construction. Mr Curraj is particularly interested in the following research areas: business intelligence, knowledge management for decision-making; social innovation and entrepreneurship.

Mr Curraj has been actively involved in the development of research and capacity-building projects such as the employment of ICT for innovative solutions for quality management; ICT and local governance; ICT and empowerment of marginalised groups; environment protection and green ICT; open access, data and European research area; pre-accession funds and impact of civil society; market research; social business initiatives and development of business plans. Mr Curraj is highly experienced with project portfolio management, quantitative data analysis, budget proposals as well as training and support for fellow colleagues, students, youth in his area of expertise.